

RFP 0613-237 - Amendment #1

Questions and Answers

KING COUNTY PARENT/CHILD VISITATION SERVICES

1. MINIMUM QUALIFICATIONS: I do not have a BA or MSW. I do have 12 years experience providing supervised visitation and administration of same. Am I qualified to bid?
 - No. The qualifications for visit supervisors and the program director are as stated in the RFQ.
2. Will current facilities be available to supplement contracted facilities? This will impact geographical plan for best selection of contracted facilities. 4.b (1) Staffing requirements
 - a. DSHS offices?
 - b. RVC facilities?
 - c. Grayson visitation facilities?
 - d. home visits? In public visits.

Each bidder will be expected to have facilities and/or utilization agreements with existing facilities, such as churches, daycare centers, etc. DSHS offices will be reserved for very high risk visits and will no longer be made available to contractors for regular visitation. The current RVC facilities may be available, but that has not yet been determined. The Grayson and Associates facilities do not belong to CA, and therefore we cannot address that question.
3. Verifiable qualifications and experiences.
 - a. Will current contract providers be grandfathered in?
 - No.
 - e. Will these subcontractors geographical location be identified (are these already indicated by circles on enlarged service map given to us by program manager? This is the practice with the current FIT providers.

As stated in the RFQ, we have listed the areas in which we would like to have services. However, these areas do change, according to client need.
4. If facility is in 3 bedroom home, visits will be scheduled for one of three rooms. Visits will take place with windowed doors closed. Taking client confidentiality into consideration

would families be able to use common areas such as kitchen to cook, dining room to sit and eat and secured fenced yard to interact outdoors at the same time?

As you see this would impact best selection of space utilization of facilities.

- The facilities must be dedicated solely for the purpose of visitation 24/7 or a discrete area of a facility must be dedicated solely for the purpose of visitation. This area may be dedicated 24/7, or may be dedicated to visitation for a specific period of time. If, for example, a church daycare center is available during the week, and a contractor had an agreement with the church to utilize that space M-F from 4-8 p.m., no persons other than the visiting parents and the contractor's staff should be in that space during that time. Mixing visiting families with other programs, such as children's residential programs will not be permitted.

5. Page 16 #4 states that one way length of a trip should not exceed 45 minutes. If there is more than one child in several locations, would that be 45 minutes per child or is this a maximum time for each trip regardless of the number of locations?

- No one child is to spend more than 45 minutes on a one-way trip to or from a visit.